



Consumer Product Service
Manager of Tehnical Support
TECH TIP

number 7

MODEL: ATARI 810 DISK DRIVE

DATE: 11/17/82

SUBJECT:

Reformatting Preformatted Diskettes

DESCRIPTION:

Because the format on preformatted diskettes in effect becomes the standard for in-the-field disk drive testing, they must be created on master duplicating machines. These diskettes must never be reformatted. If a diskette is reformatted by another source, it becomes useless for the test intended.

Unfortunately, there is no way to know if a "Preformatted Diskette" has been reformatted. The possible results of reformatting a "Preformatted Diskette" or not using a preformatted diskette are:

- 1) You may replace a drive mechanism when no problem exists.
- 2) You may misalign the heads, thus making your customer's diskette library unusable on the "fixed" disk drive.

DO NOT USE A REFORMATTED PREFORMATTED TO ALIGN OR TROUBLESHOOT AN 810 DISK DRIVE.

DIFFICULTY REPORTING:

If you have any questions or need further clarification concerning this Tech Tip, call the ATARI Tech-Line Specialist:

Inside California
(800) 672-1466

Outside California
(800) 538-1535